West Bromwich Albion Football Club B71 Club Junior Membership Terms & Conditions - 2023/2024

Details of how the Club uses and protects your personal data, as well as your rights in respect of it, how to exercise your rights and how to contact us is set out in our Customer Privacy Notice. More information about how the Club processes personal data in general can be found in our Privacy Policy at https://www.wba.co.uk/privacy-policy.

Information about other people

If you provide information to us about any other people, you must give them a copy of this Privacy Notice so that they understand how their information will be used. You should only provide information about them if you are authorised to do so.

These are the terms and conditions (the "Membership T&Cs") that apply to purchases and use of the B71 Club Junior Membership Scheme (as defined below). If you think there is a mistake in the T&Cs then please contact us to discuss. These Membership T&Cs are to be read in conjunction with the Hospitality Ticket T&Cs, the Terms & Conditions of Entry, the Website T&Cs, the Club's privacy policy and any other relevant terms and conditions referred to herein (as applicable) (together, the "Associated T&Cs"). Purchase of a B71 Club Junior Membership and use of the benefits it confers are subject to these Membership T&Cs and the applicable Associated T&Cs.

Please read the Membership T&Cs and Associated T&Cs carefully before you purchase a B71 Club Junior Membership.

Who we are

B71 Club Junior Memberships are provided by West Bromwich Albion Football Club Limited. Our company registration number is 03295063 and our registered office is The Hawthorns, West Bromwich, West Midlands, B71 4LF.

Purchasers

If you are the purchaser of a B71 Club Junior Membership then you are referred to in these T&Cs as a "Purchaser". By purchasing a B71 Club Junior Membership, the Purchaser certifies that they have read and understood the Membership T&Cs and agrees to be bound by, and comply with, the Membership T&Cs and any Associated T&Cs. If the Purchaser is not the Member, then the Purchaser shall make the Member aware of the Membership T&Cs and any Associated T&Cs, and shall ensure that the Member complies with the Membership T&Cs and any Associated T&Cs. Moreover, the Purchaser will ensure that the data that they provide for the membership account is accurate and relevant to the Member and that any confirmations/acknowledgements required by the Member are provided by the Purchaser.

Members

If a B71 Club Junior Membership is issued in your name, whether you purchased the Membership or someone else paid for it but designated you as the Member, then you are referred to in the Membership T&Cs as a "Member". By entering the Hawthorns or otherwise exercising any rights to any of the B71 Club Junior Membership Benefits or otherwise under the Membership T&Cs, the Member certifies that they have read and understood these Membership T&Cs and agree to be bound by, and comply with, the Membership T&Cs and any Associated T&Cs. The Member will be held responsible for their account details being accurate and relevant to their identity and will amend the account details when applicable.

1. Definitions and Interpretation

In these Membership T&Cs, the following words and phrases shall have the following meanings (unless stated otherwise):

"Address" the address of a Member provided to the West Bromwich Albion Football Club upon application for the purchase of an The B71 Club Junior Membership Scheme, or such other address as may be notified by a Purchaser and/or Member to the Club from time to time;

- "B71 Club Junior Membership Scheme" the membership scheme as further described in condition 2.2 of these Membership T&Cs;
- "Club" West Bromwich Albion Football Club (company registration number 03295063) and registered office at The Hawthorns, West Bromwich, West Midlands, B71 4LF);
- "Ground" The Hawthorns Stadium, West Bromwich, West Midlands, B71 4LF
- "Home Match" a match played at The Hawthorns
- "Member" each person who is registered as an official membership holder of a B71 Club Junior Membership Scheme, and is entitled to the Membership Benefits, that are subject to these Membership T&Cs;
- "Membership" membership of the B71 Club Junior Membership Scheme operated by the Club;
- "Membership Benefits" the benefits to which a Member of the B71 Club Junior Membership Scheme is entitled, as set out in the Membership T&Cs including those listed in Schedule 1 of these Membership T&Cs;
- "Membership Fee" the fee payable by a Member (where the Member is over the age of 16) or a Purchaser (where the relevant Member is under the age of 16) to join the B71 Club Junior Membership Scheme, as detailed in Schedule 2 of these Membership T&Cs and on the Website, and which may be changed by the Club each Season;
- "Membership Term" has the meaning given to it in condition 4.1;
- "Purchaser" a person purchasing one or several B71 Club Junior Membership (s);
- "Season" means the English football season which begins on 1 July and ends on 30 June the following year (or such other dates as prescribed by the relevant football authorities from time to time);

"Subsequent Season" a Season following the Season in which you originally purchased your Membership and any subsequent season thereafter;

"Term" has the meaning set out in condition 4.1;

"Terms & Conditions of Entry" the rules and regulations of each of FIFA, UEFA, the Football Association, the Premier League, the English Football League, the ground regulations, the Spectator Code of Conduct (that applies from time to time), the Club Coronavirus Covid-19 Policy (that applies from time to time) and the Home Match Ticket Conditions of Issue 2023/24 that apply to a Match;

"Website" the Club's website at www.wba.co.uk or such other official Club website advised to each Member from time to time.

2. Types of Membership

- 2.1. Membership of the B71 Club Junior Membership Scheme will be made available to individuals at the Club's sole discretion.
- 2.2. Details of the Membership Benefits are set out in these Membership T&Cs, including Schedule 1 of these Membership T&Cs. All Membership Benefits are subject to all applicable laws, guidance, restrictions, protocols and rules from the Government, a national authority, a local authority, safety body/group, football authority and/or the Club that apply from time to time, including without limitation those that relate to Covid-19 or any other infectious disease.
- 2.3. Where a Membership Benefit cannot be provided by the Club, the Club reserves the right to provide a substitute benefit. No refunds will be provided.

The B71 Club Junior Membership Scheme is available for purchase by supporters of the Club only. By applying to purchase one or a number of The B71 Club Junior Membership Schemes, you hereby warrant and represent that you are (and any person you are buying a Membership Scheme for is) a supporter of the Club. In addition to any other rights available to the Club, the Club shall be entitled to refuse an application from, or suspend or cancel the Membership of, any Member who: (i) it

believes is not a genuine supporter of the Club; and/or (ii) does not provide the personal details or information that the Club reasonably requires to process or maintain their Membership or (iii) does not or is in breach of the Membership T&Cs.

3. Membership Fees and Payment

- 3.1. The Membership Fees payable for the B71 Club Junior Membership Scheme are set out in Schedule 2 of these Membership T&Cs and shall be available on the Website or as otherwise notified by the Club from time to time. Membership Fees for periods after the Term may be different to the current Membership Fees. Members will be notified of any changes to the Membership Fees in advance. Unless expressly stated otherwise, all Membership Fees are inclusive of VAT. At any time, the Club reserves the right to change the Membership Fees from time to time (including during the Term) and offer introductory and/or special offers in respect of Memberships without liability to any third party, including without limitation Members and Purchasers. The Club reserves the right to end any promotion in respect of Memberships at any time. No refunds will be offered if a Membership is purchased at a higher price than those that may be offered during the Member's Membership Term.
- 3.2. By applying to be a Member of the B71 Club Junior Membership Scheme, a Purchaser is making an offer to the Club. The Club is under no obligation to accept the application. The Club will determine whether or not to accept the application and a contract for the supply of the B71 Club Junior Membership Scheme shall be created when the required payment has been received in cleared funds by the Club and the Club has issued a confirmation of purchase.
- 3.3. A Membership may be purchased:
- a. online at shop.wba.co.uk/
- b. in person (at the Club Stadium Megastore)
- 3.4 All Members of the B71 Club Junior Membership shall be 0-17 years of age. A Purchaser of a B71 Club Junior Membership shall be over 17. If a Membership is applied for an individual that is under 16, the Purchaser of such Membership consents

to the purchase of the B71 Club Junior Membership Scheme, and where the Purchaser is not the parent/legal guardian/carer of the relevant under 16 year old, the Purchaser shall be deemed as part of the purchase process to have obtained the consent of the prospective under 16 years old Member's parent and/or legal guardian and/or carer to the purchase of the B71 Club Junior Membership Scheme and that the Purchaser and the under 16 year old Member's parent and/or legal guardian and/or carer (if different) agree to the relevant Member being subject to these Membership T&Cs. Where a Purchaser of a Membership for an individual that is under 16, such Purchaser will be responsible for ensuring the under 16 year old's compliance with the terms of the Membership T&Cs and shall be responsible for the acts and/or omissions of such under 16 year old.

- 3.5. The sale of a B71 Club Junior Membership Scheme is subject to the Purchaser providing the Club with full payment of the relevant Membership Fee. Purchasers who provide the Club with debit or credit card payment details authorise the Club to use those details to fulfil payment of the Membership Fee and other fees attributable to the relevant B71 Club Junior Membership Scheme.
- 3.6. The Club only accepts payments made by cash, credit card, Visa debit card or MasterCard debit card.
- 3.7. It is the Purchaser's responsibility to keep the Club informed of any changes to the payment method and/or details provided under this condition 3. If the payment method or details are declined when the Club attempts to retrieve payment for the B71 Club Junior Membership or any other associated fees:
- a. the Club will use reasonable endeavours to contact the Purchaser (using the accurate and relevant contact details provided by the Purchaser to the Club in their application) to arrange payment;
- b. the affected B71 Club Junior Membership Scheme may be cancelled if the Club is not successful in contacting the Purchaser having made reasonable attempts to do so and the Purchaser has not contacted the Club within a reasonable time; and

- c. the Purchaser will be liable to the Club for any bank, other administrative charges and / or expenses incurred by the Club as a result of the Purchaser's breach of this condition 3.7.
- 3.8. The Club always tries to ensure that pricing and information provided by the Club (including, but not limited to, on the Website, on any literature or by a sales representative) is correct, but errors may occur despite these efforts. Upon the Club becoming aware of any pricing or product description error in relation to the B71 Club Junior Membership which has been purchased, the Club will endeavour to inform the Purchaser as soon as reasonably practicable using the contact details provided to the Club. The Club will then provide the Purchaser with the option of reconfirming the order at the correct price/product description or cancelling the order. If the Club is unable to contact the Purchaser having made reasonable attempts to do so, the Club will treat the order as cancelled. If the Club has accepted and processed your order where a pricing error is obvious and unmistakable and could reasonably have been recognised by the Purchaser as mispricing, the Club may end the Membership and refund any sums the Purchaser has paid in respect of that Membership and require the return of any goods provided (if any).

4. The B71 Club Junior Membership Term

4.1. Your Membership starts from the confirmation of purchase and, subject to earlier termination/cancellation in accordance with these Membership T&Cs, any other applicable terms and conditions and/or any right under law, shall continue until 30 June 2024 at such point your Membership and any accrued Membership Benefits shall cease (the "**Term**"). The Membership Term is not automatically renewed.

5. Questions / Complaints

5.1 If you have any questions or complaints about the B71 Club Junior Membership, please contact fans@wbafc.co.uk who will be able to assist you.

6. Right to change your mind

- 6.1. If you are a consumer and you have purchased your Membership online or by telephone, you have the right to change your mind and cancel your B71 Club Junior Membership within 14 days from the date of purchase without giving any reason. To exercise this right to cancel, you must inform the Club of your decision to cancel within the 14-day period by:
- a. contacting the Marketing Department by telephone on 0121 524 3470
- b. emailing fans@wbafc.co.uk;
- c. by post to The Hawthorns, West Bromwich, West Midlands, B71 4LF; or
- d. completing the form at Schedule 3 and either emailing or posting it to the Club to the email or postal address set out in 6.1 b. or c. (as applicable).
- 6.2. If the Purchaser submits a valid cancellation request within the required timescale, the Club will provide a full refund of your Membership Fee (to the card used for payment, if applicable) not later than 14 days from the date on which you informed the Club of your decision to cancel your Membership.

8. Transfer of Membership and Cessation of Rights

- 8.1. In circumstances where a Purchaser purchases a B71 Club Junior Membership Scheme on behalf of another person:
- a. such purchase must not be made in the course of business or for the purpose of facilitating any third party's business;
- b. the Purchaser shall not charge the Member a fee for the purchase or, if a fee is charged, it must be no greater in value than the face value of the B71 Club Junior Membership Scheme; and
- c. such nominated Member must be a supporter of the Club and meet any additional criteria required for the relevant Membership.

- 8.2. The Member on whose behalf the B71 Club Junior Membership Scheme is purchased pursuant to condition 8.1 shall adhere to and be bound by these Membership T&Cs, the Terms & Conditions of Entry (where applicable) and any other relevant Associated T&Cs and it is the responsibility of the Purchaser to inform such a Member of these requirements.
- 8.3. The B71 Club Junior Membership Schemes and Membership Benefits are for the use of the Member only and are not transferable.
- 8.4. Subject to conditions 8.1 and 8.3 above, all rights with respect to a The B71 Club Junior Membership Scheme are personal to the Member and shall cease upon the death of the Member. Any Membership Benefits accrued are not transferable to any other person or organisation.

9. Amendments to B71 Club Junior Membership Schemes or ceasing to offer B71 Club Junior Membership Schemes

- 9.1. The Club reserves the right to re-brand or otherwise vary the B71 Club Junior Membership Scheme, or introduce any additional membership schemes, at any time provided that any such variation shall result in a Member receiving the same or substantially similar Membership Benefits to those the Member was entitled to receive prior to such variation. Members may, at the sole discretion of the Club, be transferred to such additional or replacement membership schemes without prior notice provided always that the Member shall be entitled to the same or substantially similar Membership Benefits under the new membership scheme as the Member was under the B71 Club Junior Membership Scheme from which the Member was transferred.
- 9.2. The Club may close all or any membership schemes, including without limitation the B71 Club Junior Membership Scheme, on not less than 30 days' notice. If this occurs part way through a Member's Membership, the Club will provide (to the card used for payment, if applicable) a pro-rata refund of the Membership Fee paid relating to the period of the relevant Membership that remains as at the date of termination.

10. Suspension/Termination of Participation in the B71 Club Junior Membership Scheme by the Club

- 10.1. In addition to any other rights available to the Club, the Club may suspend a Member's access to the B71 Club Junior Membership Scheme and Membership Benefits at any time at its sole discretion. If the Club does choose to suspend a Member's access, it will inform the Member within a reasonable time unless it is not permitted to do so.
- 10.2. In addition to any other rights available to the Club, the Club can terminate your participation in the B71 Club Junior Membership Scheme immediately on written notice (including via email), without refund, if:
- a. the Member and/or Purchaser breaches these Membership T&Cs or any Associated T&Cs;
- b. the Member acts or is reasonably suspected of acting in any manner which is inconsistent with or violates these Membership T&Cs or any element of the B71 Club Junior Membership Scheme;
- c. the Member acts, in the Club's opinion, in a manner inconsistent with applicable law or if there are reasonable grounds for suspecting fraud, theft or dishonesty in connection with the B71 Club Junior Membership Scheme;
- d. the Member is guilty (or the Club suspects the Member is guilty) of a football related criminal offence;
- e. the Club reasonably believes an unauthorised person is attempting to access the B71 Club Junior Membership Scheme using a Member's account;
- f. the Club reasonably believes it is necessary to do so for operational reasons;
- g. the Member breaches any Terms & Conditions of Entry and/or any other Club rules that apply to the Member from time to time; and/or

- h. the Member has any other agreement that it has entered into with the Club terminated for whatever reason.
- 10.3. The Club may terminate the B71 Club Junior Membership Scheme on giving the Member 30 days' notice.
- 10.4. In the event that a Member's The B71 Club Junior Membership Scheme is cancelled, the Club reserves the right to exclude the relevant Member from applying for any future membership scheme maintained or organised by the Club and or to disqualify the relevant Member from applying for any Match ticket at its discretion and to notify FIFA, UEFA, the Football Association, the Premier League, the English Football League and/or any other football clubs of such exclusion and/or disqualification (and the reason(s) for such exclusion and/or disqualification).

11. Exclusion of Liability

- 11.1. The Club will not be liable to any Member and/or any Purchaser for any loss or damage, whether in contract, tort (including negligence), breach of statutory duty, or otherwise, even if foreseeable, arising under or in connection with:
- a. any failure or delay by the Club in carrying out any of its obligations under these Membership T&Cs which is caused by circumstances outside of the Club's reasonable control;
- b. any information provided to the Club by a third party;
- c. the Website, including its availability and use of or reliance on any content displayed on the platform; or
- d. any failure by a Purchaser/Member to provide updated contact/payment details in accordance with condition 12.
- 11.2. The Club shall have no liability whatsoever for any indirect or consequential loss or damage.
- 11.3. The Club shall have no liability whatsoever for any loss of enjoyment.

- 11.4. The Club shall have no liability whatsoever for any travel/accommodation costs.
- 11.5. The B71 Club Junior Membership is for domestic and private use. The Club shall have no liability for any loss of business, loss of profit, business interruption or loss of business opportunity.
- 11.3. To the extent permitted by law, the Club excludes all conditions, warranties, representations or other terms which may apply to the B71 Club Junior Membership Scheme, whether express or implied.
- 11.4. For the avoidance of doubt, nothing in these Membership T&Cs shall exclude or limit the Club's liability for death or personal injury caused by the Club or the Club's employees' negligence during the course of their employment; or any other conduct for which liability may not be excluded or limited as a matter of English law.

12. Change of Details

- 12.1. Members (the parent, legal guardian and/or carer of the Member where the Member is under the age of 16) should promptly notify the Club of any change of details (including, without limitation, changes to payment details, Addresses and / or contact details) by:
- a. logging into their My Albion Single Sign On account at login.wba.co.uk;
- b. telephoning the ticket office on 0121 227 2227;
- c. visiting the Club's ticket office in person; or
- d. emailing fans@wbafc.co.uk
- d. writing to the Club, for the attention of 'B71 Club Junior Membership Services', quoting the relevant Customer ID Number (which can be found on your membership confirmation email or your My Albion Single Sign On account)
- 12.2. Members may be required to provide the Club with proof of identity and proof of Address to the Club's satisfaction when details are changed under condition 12.1.

13. Data Protection

- 13.1. Details of how the Club uses and protects your personal data, as well as your rights in respect of it, how to exercise your rights and how to contact us is set out in our Customer Privacy Notice. More information about how the Club processes personal data in general can be found in our Privacy Policy at https://www.wba.co.uk/privacy-policy.
- 13.2. If you provide information to us about any other people, you must give them a copy of the Customer Privacy Notice so that they understand how their information will be used. You should only provide information about them if you are authorised to do so.
- 13.3 Photographers may be present when you attend the Ground to attend Member events and matches and photographs and/or audio, visual and audio-visual footage may be taken. By attending the Ground all Members acknowledge that photographic images and/or audio, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be taken of them and may also be used, by way of example and without limitation, in televised coverage of the game and/or for promotional, training, editorial or marketing purposes of the Club, a football authority, or others (including commercial partners and accredited media organisations).
- 13.4 All Members acknowledge that photographic images and/or audio, CCTV, visual and/or audio-visual recordings and/or feeds (and/or stills taken therefrom) may be used (by the Club or by a third party, such as a law enforcement body) to identify you as an individual, where permitted by data protection laws, for the purposes of preventing or detecting crime, or any breach of the Terms & Conditions of Entry. Information about the Club's use of your personal data will be brought to your attention by the Club (see for example any applicable privacy policy, signage and/or other forms of announcement in or around the ground). For further information please contact the Club.
- 13.5 All Members agree that, unless otherwise stated, matches and events for Members at the Ground or otherwise are public, and that their appearance and actions

inside and in the perimeter of the Ground or other location where a Club match or Member event occurs are public in nature, and that they shall have no expectation of privacy with regard to their actions or conduct.

14. Entire Agreement

14.1. These Membership T&Cs, together with the documents referred to herein, comprise the entire agreement between the Club and the Purchaser / Member in relation to the purchase of a The B71 Club Junior Membership Scheme and all ancillary benefits.

15. Severability and Amendments

- 15.1. The Club reserves the right to make amendments to these Membership T&Cs from time to time, provided that, if the amendments are introduced during the Term, the amendments shall not result in any Member receiving any less than the same or substantially similar Membership Benefits to those that the Member was entitled to receive during the Term prior to such amendments. Up to date versions of the Membership T&Cs will be made available on the Website, and hard copies will be available from the Club upon request.
- 15.2. In the event that any condition(s) or part condition(s) of these Membership T&Cs is/are declared void, ineffective or unenforceable by any competent court, the remainder of the Membership T&Cs shall remain in effect as if such void, ineffective or unenforceable condition(s) had not been included.
- 15.3. The Club reserves the right to alter the Membership T&Cs and/or the B71 Club Junior Membership Scheme from time to time in its absolute discretion.

16. Waiver

16.1. The Club's failure to exercise, or delay in exercising, any right, power or remedy provided by these Membership T&Cs or by law shall not constitute a waiver of that right, power or remedy.

17. Third Parties

17.1. Notwithstanding any other provision in these Membership T&Cs, and with the exception of any football authority, no person other than the Member, the Purchaser or the Club has any rights under the Contracts (Rights of Third Parties) Act 1999 to rely on or enforce any term of these Membership T&Cs. Nothing in these Membership T&Cs shall affect any right or remedy of a third party that exists or is available other than as a result of the aforementioned Act. The Club shall not be required to obtain the agreement of any person or entity (including the Member or Purchaser) in order to deal with, vary and/or end the Membership.

18. Transfer of this Agreement

18.1 The Club may transfer its rights and obligations under these Membership T&Cs to another organisation. The Club will notify Members if this happens and it will ensure that the transfer will not affect your rights under the contract. Notification may be completed by placing a notice on the Website.

18.2 A Member/Purchaser may only transfer rights or obligations under these Membership T&Cs to another person if the Club agrees to this in writing prior to the transfer taking place.

19. Governing Law

19.1. These Membership T&Cs shall be governed by and interpreted in accordance with the laws of England and Wales and are subject to the exclusive jurisdiction of the courts of England and Wales (and the Information Commissioner in respect of data protection matters).

Schedule 1

The B71 Club Junior Membership Benefits

The following benefits are subject to availability and change based on the Club's discretion. Not all of the stated benefits apply to each Membership Scheme. A full list of each Membership Schemes' benefits can be found on www.wbafc.co.uk

- Welcome pack (contents of pack is based on membership tariff and availability of stock).
- One Half Price shirt printing voucher
- Invitation to Member only retail discount event
- Invitation to exclusive meet and greet opportunities
- Exclusive previews of retail product range launches
- Member only retail offers and discount codes
- 20% off room hire at The Hawthorns Stadium
- Exclusive window for priority tickets to Junior's Christmas party
- Members only competitions and opportunities to win money cannot buy prizes
- Bi-monthly email newsletter
- Opportunities to feature in our The B71 Club newsletters
- Opportunities feature on the big screens at The Hawthorns
- Access to digital member only printable resources
- Christmas Card and End of Season Letter from The Club
- First Home Match Certificate (upon request see below for further information).

In order to redeem the full benefits enclosed, members must ensure that their opt-in preferences are up to date and have selected to 'opt-in' to Club communications. The Club takes no responsibility for members not receiving B71 Club Junior Membership related communications or redeeming benefits.

Each Member will receive one half price shirt print voucher enclosed within the activation letter in their welcome pack. This voucher is redeemable against an unmarked Club 2023/24 replica shirt and in-store only. The purchase of a 2023/24 replica shirt at the same time of redemption is not required. The voucher must be presented at the checkout at the time of prior to placing order for the shirt print. Vouchers must not be shared with non-members of the B71 Club Junior Membership and are valid from September 2023 to 30th May 2024. Please note that the voucher is redeemable up to 12 letters and 2 numbers on one shirt, however this is dependent on the size of shirt required as not all sizes will accommodate 12 letters. Staff reserve the right to refuse to print on a shirt if they deem that the printing process will damage or alter the quality of the shirt or if the text requested to be printed is inappropriate (with the judgement being at the Club's discretion). Vouchers are subject to any additional terms and conditions that apply from time to time.

Entry into a competition will be subject to terms and conditions of the relevant competition that apply from time to time.

The number and frequency of retail events that are organised throughout the 23/24 season is at the Club's discretion. The capacity for events will be advertised within the terms and conditions of each invitation email and attendance will be based on a first come first served basis. Members must RSVP to the invitation by the stated time within the email. Your attendance at an event will be subject to terms and conditions that apply to the relevant event.

The number and frequency of retail offers and discounts that are advertised/distributed throughout the 23/24 season is at the Club's discretion. The terms and conditions for each offer/discount will be advertised within each email and include one use codes that must not be shared and are valid from the dates stated within the email.

Members can redeem 20% off room hire at The Hawthorns Stadium on non-matchday and is subject to availability. Bookings can be made through the Hospitality department and members must quote their membership number before issuing payment. All room hire is subject to the Club room hire terms and conditions that apply at the time the room hire is undertaken.

First Home Match certificates are available to first time Member attendees to The Hawthorns only. Members or their parent/guardian must inform The Club that they wish to redeem this benefit a minimum of one week before the fixture they are attending. The process of redeeming includes the member/parent/guardian sending an email to fans@wbafc.co.uk with the Subject Line (First Home Match - [INSERT FIXTURE]. The email content must include the name of the membership holder, the membership number and the ticket details (e.g. stand, row and seat number).

From time to time Members may be invited to share their views with the Club on selected topics.

The B71 Club Junior Membership Fees:

- Little Kickers (0-1 years): £20
- Mini Kickers (2-5 years): £20
- Baggie Bird's Junior Kickers (6-9 years): £20
- Baggies Squad (10-13 years): £20
- Baggies Youth (14-17 years): £25

(Complete and return this form only if you wish to withdraw from the contract)

To: West Bromwich Albion Football Club Limited with registered address of The Hawthorns, West Brom, West Midlands B71 4LF, telephone number 0121 227 2227 and email address tickets@wbafc.co.uk

Orderedy give notice that i Ordered and paid for on [* Name of Member: [Address of Member: [Membership Number: [•]	p,
Signature of Member(s) (c	only if this form is not	tified on paper),	
Date: [1	••	
Signature of Member(s) I under 16 years old (only if	•		nere the Member is
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