



1. Supporters of West Bromwich Albion Football Club (“Club”) who are waiting to purchase a Season Ticket for Club home games (“Season Ticket”) will be placed on a waiting list (“Waiting List”) in the order that the Club receives the relevant request. The Waiting List will be managed by the Club in its absolute discretion.
2. You will be notified by email that you are on the Waiting List when you apply to be on it. It is your responsibility to check that the information in the email regarding your personal information, contact details and Customer ID are correct via your on-line account.
3. By applying to be on the Waiting List you accept the terms and conditions set out herein.
4. In order for the Club to contact you at the relevant time when you become eligible to purchase a Season Ticket, it is your responsibility to ensure that the Club has your up-to-date contact details. The Club accepts no liability if we are unable to contact you at the relevant time.
5. We cannot guarantee that we will be able to offer you a season ticket if you join the waiting list. If you are not allocated a season ticket for season 2025/26 or if you decide not to purchase a particular season ticket offered to you, we will keep you on the season ticket waiting list for 2026/27 unless you ask to be removed from the waiting list. The Club reserves the right to cancel or vary the Season Ticket Waiting List process at any time and at its sole discretion. You can ask us to remove you from the waiting list at any time, and if you do that we will return the full deposit (but not any booking fees) to you using the same payment method that you used to pay the initial deposit.
6. Joining the Season Ticket Waiting List does not give you any entitlement for match tickets to Club games.
7. When you reach the relevant point on the Waiting List, you will be contacted by email and you will be given the opportunity to purchase a Season Ticket. The location of seats available cannot be guaranteed, although you will not be limited to any stand which you may have expressed a preference towards. No stand or seat is guaranteed by the Club prior to purchase.
8. Only the named individual on the Waiting List to whom the email has been sent may purchase the Season Ticket and the offer is not transferable to any other person. Friends and family who may wish to sit together will only be permitted to do so if they applied via one booking and are subject to availability.
9. The email inviting you to purchase a Season Ticket will indicate the deadline for purchasing a Season Ticket, which is at the Club’s sole discretion. If you do not purchase or are unable to purchase a Season Ticket before the deadline, your offer to purchase will lapse for that Season. You will be entitled to remain on the Waiting List for any opportunities that may arise to purchase Season Tickets in the following Season. If you do not purchase a Season Ticket after being invited to do so on three separate occasions, you will be automatically removed from the Waiting List and will need to reapply to the Club to go back on the Waiting List. In these circumstances you will join the end of the Waiting List.
10. By purchasing a Season Ticket, you accept the Season Ticket Terms and Conditions in force from time to time.
11. Should you breach (i) any terms of any other agreement that you may have with the Club or (ii) any Club terms and conditions applicable to you or (iii) if you are, or become subject to, any banning orders whereby you are prohibited from attending football



1. matched, the Club may remove you from the Waiting List. The Club will notify you of this within 30 days of removal.
2. If you wish to be removed from the Waiting List at any time, then please email [tickets@wbafc.co.uk](mailto:tickets@wbafc.co.uk).
3. The Club shall not be liable to you whether in contract, tort or otherwise, for any indirect, special or consequential loss or damage, or any loss of profit or revenue, loss of use or enjoyment, loss of business or contracts, or loss of opportunity.
4. Notwithstanding these terms and conditions, the Club does not seek to limit its liability for death or personal injury caused by the negligence of its employees, officers or agents.
5. The Club reserves the right to vary or amend these terms and conditions at any time or to cancel the Waiting List at any time, in its absolute discretion.
6. These terms and conditions shall be governed by and shall be construed in accordance with English law and the parties hereby submit to the exclusive jurisdiction of the English Courts in relation to any dispute.

